

Curriculum Vitae

Personal Data

Name	Thomas Sterzenbach
Year of Birth	1962
Family Status	Married, 2 children
Degree	<ul style="list-style-type: none"> • Dipl. eco. (graduated economist) information science in economy and business management • Dipl. Management Coach • Lead Auditor: <ul style="list-style-type: none"> ○ Information Security Management Systems (ISO 27001 and ISO 27001 on basis of IT-Grundschutz) ○ Information Service Management (ISO 20000-1) ○ Quality Management (ISO 9001) • Evaluator Common Criteria (ISO 15408)
Role	Auditor, Coach, Consultant and Trainer
Company	Self-employed and TÜV Informationstechnik GmbH

Skills

IT since	<ul style="list-style-type: none"> • 1978
Personal Development	<ul style="list-style-type: none"> • 2001 to 2007 TÜV-Informationstechnik <ul style="list-style-type: none"> - ISMS Auditor (ISO 27001) on basis of IT-Grundschutz - Lead Auditor Quality Management (ISO 9001) - IT Security GSM Auditor - IT Security DPG Auditor - ISMS Lead Auditor (ISO 27001) - IT Development OPDV Auditor - ITIL Auditor (ISO 20000) - Information Security Trainer - Management Coach - Common Criteria / CEM Evaluator (ISO 15408) - ITIL-Foundation Manager - IT-Quality Manager - Project Management Trainer - Project Manager • 1996 to 2001 Kassenärztliche Vereinigung Nordrhein, Düsseldorf (KVNo), IT - Project Manager Health Insurance Clearing, german national project for KV Nordrhein, KV Westfalen-Lippe and KV Bayerns. • 1991 to 1995 Privatärztliche Verrechnungsstelle, Mülheim an

	<p>der Ruhr, Software Engineer</p> <ul style="list-style-type: none"> • 1985 to 1991 Gerhard Mercator University, Duisburg, Graduated Economist, main focus: computer science in economy and business management • 1978 to 1985 Privatärztliche Verrechnungsstelle, Mülheim an der Ruhr, office information merchandiser
Experiences	<ul style="list-style-type: none"> • Management Audit, Coaching, Consulting Training • IT Security Audits to ISMS (ISO 27001) and on Basis of IT-Grundschutz (BSI) • Quality Management Audits (ISO 9001) • IS Service Management Audits (ISO 20000-1) • IT Security Evaluations according to Common Criteria
Knowledge of trade/industry	<ul style="list-style-type: none"> • Academe • Banking • Energy Supplier • Government • Health Care • Insurance • IT Industry • IT Security • Trade
Methods/Tools	<ul style="list-style-type: none"> • All popular Management, Quality and Software Development Methods • ORACLE Tools, Paradigm Plus, ErWin, PVCS, MS-Office, MS-Access, MS-Projekt, PMW, PPMS
Programming Languages	<ul style="list-style-type: none"> • C, C++, SQL, Pascal, PL/SQL, Cobol, Prolog, Lisp,
Operating Systems	<ul style="list-style-type: none"> • DOS, Windows 3.x, Windows NT, UNIX, XP
Hardware	<ul style="list-style-type: none"> • Personal Computer • Smart Cards
Special Knowledge	<ul style="list-style-type: none"> • Customer Relationship Management • Data Base Development • Human Resources Development • Information Security Management Systems • Information Service Management Systems • Medical Accounting • Object Oriented Software Development • Organisational Development and Improvement • Quality Management Systems

	<ul style="list-style-type: none"> • Strategic Planning
Further Qualifications	<ul style="list-style-type: none"> • Knowledge of the English language in speaking and writing
Projects/References (selected)	<ul style="list-style-type: none"> • IZB Informatik Zentrum Bayern – München and Nürnberg Integrated management system certification audit (Quality management, information security management) (ISO 9001 and ISO 27001) • Wincor Nixdorf - Ilmenau IT-Audit for german deposit organisation (DPG) • Ankeranderson - Denmark IT-Audit for german deposit organisation (DPG) • Rhenus - Dortmund IT-Audit for german deposit organisation (DPG) • Repant Drammen - Norway IT-Audit for german deposit organisation (DPG) • KKH Kaufmännische Krankenkasse Halle - Hannover Developing an Informationsecuritymanagementsystem for electronic health card to the requirements of german gematik gmbh and ISO 27001 • IZB Informatik Zentrum Bayern – München and Nürnberg Integrated management system pre-audit (Quality management, information security management and IT service management (ISO 9001, 20000-1 and ISO 27001) • Chamber of commerce Hamburg, Hamburg and Dortmund ISMS Consulting electronic election • RWE Systems Computing, Essen Informationsecuritymanagementsystem audit (ISO 27001) • Pro DV, Dortmund Quality management audit (ISO 9001) • Deutsche Telekom AG (T.Systems), Bamberg Evaluate Trust Center Bamberg (SigG / Privat certificate production) • Deutsche Post AG, Bonn and Prague Assessment ISMS ISO 27001 International (Bonn, Prag, ...) • NRG, Hannover Integrated management system audit (Quality management, information security management (ISO 27001, 14001 and 9001)

	<ul style="list-style-type: none">• ABIT AG, Meerbusch TÜViT Management Audit – Trusted process OPDV• Winter AG, München ISMS eHC Audit• KKH, Hannover Consulting establishing ISMS eHC Process• KVWL, Dortmund Coaching IS Manager for establishing ISMS• RWE Systems Computing and RWE Application, Essen / Köln ISO 9000 Audit• Beit Systemhaus, Espelkamp ISO 9000 Audit• IZB Informatik Zentrum Bayern, München ISO 27001 Audit• Rhenus / Asentics, Dortmund IT-Security, DPG-Audit• Ankeranderson, Tørring / Denmark IT-Security, DPG-Audit• Micorelectronica, Madrid / Spain IT-Security, GSM-Audit• Digi Repant, Drammen / Norway IT-Security, DPG-Audit• Wincor Nixdorf, Ilmenau IT-Security, DPG-Audit• Sagem Orga, Flintbeck IT-Security, GSM-Audit• Rhenus, Essen IT-Security, DPG-Audit• Ekart, Istanbul, Turkey IT-Security, GSM-Audit• Oberthur Card Systems, Caen, France IT-Security, GSM-Audit• Zeitcontrol, Hannover German health card evaluation (EAL4+)• SIZ, Bonn Process and software system audit - Establishing a banking based software development and security evaluation• GKD, Siegburg
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	<p>Information Security Management System Assessment (ISO 27001)</p> <ul style="list-style-type: none">• Ricoh, Tokyo (Japan) Remote Communication Gate Evaluation (EAL3)• Sony, Tokyo (Japan) Smart Card Reader IC Evaluation (EAL4)• VdAK, Siegburg IT Assessment• RWE plus, Essen IT Quality Management - Customer Information System (Business Customer)• Kassenärztliche Vereinigung Nordrhein, Düsseldorf IT-Management Medicine Account System• Privatärztliche Verrechnungsstelle, Mülheim an der Ruhr Software Engineering Medicine Account System• (Confidential) Customers since 2001<ul style="list-style-type: none">• Trainings Information Security Management System Assessment (ISO 27001)• Trainings Common Criteria (EAL2 - 4/5) (ISO 15408)• IT Project Management Trainings• Personal Management Coachings
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